

# North Star Group



North Star Group is an interdisciplinary collaboration of some of the leading Alternative Dispute Resolution (ADR) professionals in the Northeast. Together, we have more than eighty years of experience as mediators, facilitators, arbitrators and trainers.

Our expertise spans mediation and arbitration services, conflict management program design and implementation, public policy dialog, and customized training and facilitation.

With backgrounds in education, law, anthropology, the judiciary, public policy and business, our members combine knowledge and experience to develop conflict management solutions from the full ADR spectrum.

## Cindy Cook

Is a national leader in the field of environmental dispute resolution, public policy development and public engagement. She is a graduate of Yale University and a Fellow of the Land Use Institute of Vermont Law School, where she teaches courses in Alternative Dispute Resolution

## Arthur O'Dea

Is one of New England's best known mediators and has had a distinguished career as an attorney, judge, arbitrator and mediator. Judge O'Dea was a Vermont Superior Court Judge from 1983 to 1993. Since he retired from the judiciary, he has mediated over 2,500 cases involving a broad range of issues.

## Tad Powers

Is an attorney, mediator and facilitator focused on problem-solving approaches to business, environmental, family and organizational conflict. His clients include insurance companies, municipalities, school districts, state agencies, health care providers, businesses, families and individuals.

## Neal Rodar

Has been a key figure in the developing of Alternative Dispute Resolution Services in state government in Vermont and mediates a wide variety of types of cases. Mr. Rodar is the former director of the Dispute Resolution Center and is the current Mediator in Residence at Woodbury College.

## Susanne Terry

Is a nationally recognized mediator, facilitator, and consultant working in complex issues in the public and private sector. She teaches in the Masters in Mediation Program of Woodbury College and is adjunct faculty at Vermont Law School.

## Our Expertise

We have in-depth experience providing dispute resolution assistance in many arenas, including:

- Environmental Issues
- Organizational Conflict
- Public Policy Dialogue
- Court-Related Mediation
- Health Care
- Insurance
- Community Conflict
- Religion
- Family Issues
- Business Disputes

## Services

North Star Group offers a full range of dispute resolution and facilitation services, including:

- Training
- Coaching
- Mediation
- Arbitration
- Facilitation
- Team Building
- Organizational Assessment
- Conflict Resolution
- Public Involvement Process Design
- Conflict Management Systems Design
- Public Policy Dialogue Design and Facilitation

## What Clients Say

"You were a terrific asset in moving an important, complicated, and sometimes controversial issue forward."

*State Agency staff person*

"Your clear, direct questioning and gentle style were very effective in helping us reach agreement."

*Attorney representing a client in an employment discrimination mediation.*

"We couldn't have done it without you!"

*President of the Board of a Non-Profit Organization, echoed by many meeting participants*

"Your in-depth pre-meeting interviews helped us come to the meeting focused on what we needed to accomplish."

*Executive Director of a Regional Health Care Policy Consortium*

"You have been incredible. I can't imagine that the process would have gone so far without you. You kept things on track and kept us off each other's toes (and throats) deftly. I have tremendous respect for what you do."

*Associate Counsel, Vermont Natural Resource Panel*

"Thank you for coming and thank you for your sensitivity to our special needs. You helped us to find solutions that fit our circumstance. I was concerned that an American might try to impose something on us that would not work. You were excellent in your ability to understand us."

*Director of Medical and Surgical facility in Ghana, West Africa.*

## Contact Us

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A collaboration of ADR professionals delivering interdisciplinary conflict management

Dispute Settlement ❖ Consulting ❖ Facilitation ❖ Training